

its



Introducing Cisco Phone Systems

Cisco's telephone systems service businesses with a few employees and those with many thousands. All benefit from the leading technology, flawless reliability and great scalability Cisco is renowned for.

Cisco is leader in internet telephony, voice and video conferencing and desktop integration. Major corporations around the world rely on Cisco for their communications.

Cisco phone systems are designed to grow with your business and integrate with your computers and networks.

Make sure your next phone system is ready for the future.

Cisco Small Business phone systems deliver great savings and features

- A typical business can save around 50% on monthly costs
- Free network calls & discounted calls to all other phones
- Integrates with computers and smart phones
- Easy to transfer your existing numbers
- The service can grow and move with your company
- **Quick and easy – all done within a couple of days**

Why switch to a Cisco telephone system

Savings: Our systems will save you money on calls, line rental and equipment maintenance costs.

Smartphones: Make and receive office calls on your iPhone or Android handsets.

Adaptability: Our service can be tailored to suit any company's needs and is easily adapted as your requirements change.

Efficiency: Simpler communication promotes greater cooperation. We can include multiple sites and home offices in the same network with free calls!

Choice: A wide variety of handsets and headsets can be used with the system for office, mobile or home workers.

Switching is easy

Hassle free installation: Switching your telephone system is simple. All we need to do is install the equipment at your office and you're ready to go.

Keep existing numbers: You are able to retain your existing numbers so that there is no disruption to your customers. ITS will manage that whole process so you won't miss a call.

Trust the data experts: You can rely on ITS, a data networking specialist, to get everything right for your telephony installation.



Cisco Business Phone Systems

Your questions answered

Cisco and ITS bring together years of experience of both IT and telephony. Your business is in safe hands.



Features

From day one you will have a system that delivers all the current features plus tomorrow's as they become available. This is the communications system that grows with you, reducing call costs as well as the costs of owning and maintaining a telephone system.



Can I use my existing numbers?

You can transfer from all major telecom companies (inc BT)

Can we use headsets, wireless phones, conference phones, etc.?

The ITS system comes with a wide choice of optional equipment.

Can I use this abroad?

Yes and you can call the office for free!

Can I make and receive calls on my computer?

You can seamlessly move between handsets and computers.

Free On-Net Phone Calls
Discounted Off-Net Phone Calls
Anonymous Call Rejection
Auto Attendant
Call Data Records (CDRs)
Call Forwarding on Busy
Call Forwarding on No Answer
Call Forwarding Always
Call Forwarding to Multiple numbers Simultaneously
Call Hold
Call Parking
Call Pickup
Call Queuing
Call Return
Call Transfer, Attended and Blind
Caller ID Display
CLI Mapping for Outgoing Calls
Built-in Conference Calling

Consultation Hold
Dial-by-Name Directory
Extension Dialling
Fax-to-Email
Group Ringing
Group Directory
Hunt Groups
Incoming Numbers (DIDs)
Intercom Dialling
Multiple Call Appearances
Music-On-Hold
Outlook Integration (Click to Dial)
Speed Dialling
Three-Way Calling
Voicemail and Voicemail-to-Email
Administrators Login
Operator consoles

A choice of phones to suit everyone

Cisco offer a huge range of handsets and accessories. You can select from budget and executive handsets; wired and wireless headsets; and a full range of conference phones.

