

The logo for ITS, consisting of the lowercase letters 'its' in a white, sans-serif font on a grey rectangular background.

Free your business phones with our telephone service on the internet

- Telephony where and when you need it
- No capital investment just a low monthly subscription
- Simple to install and no maintenance required
- Free network calls & discounted calls to all other phones
- Easy to transfer your existing numbers
- The service can grow and move with your company

What is cloud telephony?

The ITS cloud phone system gives business customers advanced telephony features for a low monthly fee.

This is a system that grows with your business; new extensions and new offices can be added without disruption. If you move premises, all you need is a broadband connection to have your communications up and running.

You don't need expensive equipment installed in your office. Incoming calls are answered and routed by our servers to any phone, wherever it is. We also route outgoing calls giving you fantastic low rates.

A few reasons why you should switch to ITS...

Savings: Our system will save you money on calls, line rental and equipment maintenance costs.

Adaptability: Our service can be tailored to suit any company's needs and easily adapted as your requirements change.

Efficiency: Simpler communication promotes greater cooperation. We can include multiple sites and home offices in the same network with free calls!

Choice: A wide variety of handsets and headsets can be used with the system for office, mobile or home workers.

Ease: Any maintenance or upgrades are implemented from our offices. You will never need an engineer.

Switching is easy

Hassle free installation: Switching your telephony to ITS is simple. All we need to do is install the equipment at your office and you're ready to go.

Keep existing numbers: You are able to retain your existing numbers so that there is no disruption to your customers. ITS will manage that whole process so you won't miss a call.

Trust the data experts: You can rely on ITS, a data networking specialist, to get everything right for your telephony installation.

Cloud Telephony (VoIP)

Your questions answered

ITS bring together years of experience of both IT and telephony. Your business is in safe hands.

Can I use my existing numbers?

You can transfer from all major telecom companies (inc BT)

Can we use headsets, wireless phones, conference phones, etc.?

The ITS system comes with a wide choice of optional equipment.

Can I use this abroad?

Yes and you can call the office for free!

Can I make and receive calls on my computer?

You can seamlessly move between handsets and computers.

Features

From day one you will have a system that delivers all the current features plus tomorrow's as they become available. This is the communications system that grows with you, reducing call costs as well as the costs of owning and maintaining a telephone system.

Free On-Net Phone Calls
Discounted Off-Net Phone Calls
Anonymous Call Rejection
Auto Attendant
Automatic Line / Direct Connect ("Hotline")
Call Data Records (CDRs)
Call Forwarding on Busy
Call Forwarding on No Answer
Call Forwarding Always
Call Forwarding to Multiple numbers Simultaneously
Call Hold
Call Parking
Call Pickup
Call Queuing
Call Restrictions
Call Return
Call Transfer, Attended and Blind
Caller ID Display
CLI Mapping for Outgoing Calls
Conference Calling

Consultation Hold
Dial-by-Name Directory
Extension Dialling
Fax-to-Email
Group Ringing
Group Directory
Hunt Groups
Incoming Numbers (DIDs)
Intercom Dialling
Message Waiting Audible
Message Waiting Visual
Multiple Call Appearances
Music-On-Hold
Outlook Integration (Click to Dial)
Speed Dialling
Three-Way Calling
Voicemail and Voicemail-to-Email
Web Based End User Control Panel
Web Based System
Administrators Login

A choice of phones to suit everyone

The ITS on-demand telephone service uses the industry SIP standard to ensure it can work with the widest range of phones. You can select from budget and executive handsets; wired and wireless headsets; and a full range of conference phones.

